



Omnis Developer Conference

AI in Action

A practical Use Case for Omnis Developers

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Content

Ai in Action

- AI Capabilities
- Use Case: TicketAI

AI Capabilities

AI Capabilities (Gemini)

- Text generation
- Image generation
- Video generation
- Long context
- Structured output
- Function calling
- Understanding documents, images, videos and audio
- Code execution
- Grounding with Google Search



Anwendungsbeispiel: TicketAI

- Fetch emails
 - *OW3 IMAPClientWorker*
- Identify and assign customer
 - *Gemini „Structured output“*
- Load information about maintenance contracts
- Provide possible answers
 - *Gemini „Text generation“*



Live Demo

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