



AI in Action

A practical Use Case for Omnis Developers

Maurin Wannags

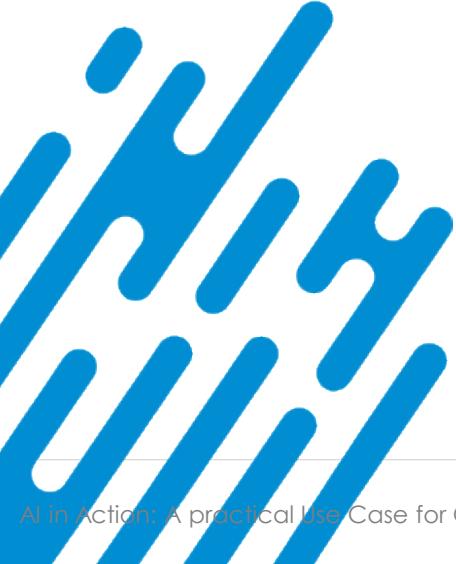
Content

Ai in Action

- AI Capabilities
- Use Case: TicketAI

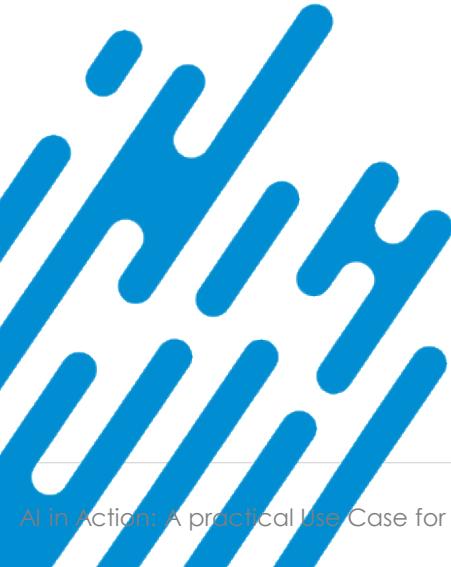
AI Capabilities

AI Capabilities (Gemini)

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- Text generation
 - Image generation
 - Video generation
 - Long context
 - Structured output
 - Function calling
 - Understanding documents, images, videos and audio
 - Code execution
 - Grounding with Google Search

Anwendungsbeispiel: TicketAI

- Fetch emails
 - OW3 IMAPClientWorker
- Identify and assign customer
 - Gemini „Structured output“
- Load information about maintenance contracts
- Provide possible answers
 - Gemini „Text generation“





Live Demo

